

LNG Canada

2021 Q3 Social Management Roundtable / CLISMP Update



January 7, 2022

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1. Executive Summary

LNG Canada is committed to managing socio-economic effects associated with the construction and operation of its liquefied natural gas (LNG) facility and marine terminal (the Project). LNG Canada began implementation of its Community Level Infrastructure & Services Management Plan (CLISMP) on April 1, 2019, together with its prime contractor JGC Fluor BC LNG Joint Venture (JFJV). The CLISMP entails social management plans that outline actions to mitigate the Project's adverse direct effects on community level infrastructure and services, community engagement mechanisms, socio-economic monitoring and reporting over the duration of construction and two years into operations. CLISMP scope focuses on communities near the LNG Plant footprint, namely: District of Kitimat, City of Terrace, Regional District of Kitimat Stikine, Haisla First Nation, Kitselas First Nation and Kitsumkalum First Nation. When considering potential impacts to community health, the CLISMP scope is broadened to also consider nearby Indigenous Groups: Gitxaala Nation, Gitga'at First Nation, Lax Kw'alaams Band and Metlakatla First Nation. The following report summarized Project activities and feedback from community stakeholders for the period July–September 2021 (2021 Q3) as these pertain to CLISMP implementation.

1.1. Summary of Project Effects

Overall, the Project had limited direct impact on community level infrastructure and services in this reporting period. Indirect and induced effects in conjunction with effects of the COVID-19 pandemic continued to be felt in surrounding communities. In 2021 Q3, average occupancy at Cedar Valley Lodge peaked of 2,413 non-local workers in September 2021, while employment of workers from local communities peaked at 743 in August 2021. The Project has continued to enhancement of COVID-19 protocols on site and at workforce accommodations, increased medical staffing and supplies at site.

Table 1 summarizes the direct Project effects on community infrastructure and services measured in 2021 Q3 and evaluates the effectiveness of mitigations.



Table 1 Summary of Direct Project Effects July–September 2021 (2021 Q3)

Social Impact Category	Project Effect	Effectiveness of Mitigations
Housing & Accommodations	An average of 2,413 non-local Project workers were housed on-site at Cedar Valley Lodge in September, while a total of 67 Project staff had been relocated to Kitimat with company-provided housing.	By prioritizing hiring from the local area, housing non-local workers onsite at Cedar Valley Lodge while on rotation, not paying living-out allowances to the workforce, and limiting the number of employees relocated with company-provided housing in Kitimat, the Project has limited demand on market housing.
Community Health	There were 10 occupational injuries and illnesses and 40 non-occupational injuries and illnesses requiring treatment in local hospitals. 22 notifications to health authorities for occurrence of communicable illness/disease took place, primarily related to COVID-19 daily briefings.	By providing medical services at the Project site and accommodations, effectively implementing preventive COVID-19 protocol and regular communication and coordination with health officials, the Project has limited direct demand on local medical services.
Air Traffic	A peak of 953 Project personnel travelled on commercial flights through YXT airport in August 2021. A peak of 4,773 Project personnel travelled on charter flights through YXT airport in September 2021.	By using chartered flights for approximately 80% of the workforce, Project direct effects on YXT airport were limited.
Road Traffic	Volume of Project-related road traffic (personnel shuttles) gradually increased over 2021 Q3, coinciding with an increase in workforce size.	By transporting workers to and from the airport, workforce accommodations, and Project site on company-provided shuttles, establishing Park & Ride lots, and enforcing shuttle transit for local workers, the Project has limited the use of personal vehicles on local roads.
Emergency Response Services	The following captures Project-related emergency response demand at the work site or Cedar Valley Lodge during 2021 Q3: <ul style="list-style-type: none"> • 20 ambulance service calls • No fire department service call • 9 RCMP calls • No medical evacuations Three meetings were held during 2021 Q3 to coordinate emergency response.	By implementing the workers Code of Conduct and cultural awareness training, Emergency Response Plans, the Safer Together Program, and providing on-site health and security services at Cedar Valley Lodge, the Project has limited direct demand for local emergency services.



Table 1 Summary of Direct Project Effects July–September 2021 (2021 Q3)

Social Impact Category	Project Effect	Effectiveness of Mitigations
Utilities – Waste	<p>In 2021 Q3, the Project disposed 1,113 metric tonnes of non-hazardous solid waste within RDKS at the Forceman Ridge Waste Management Facility, of which 691 metric tonnes went to landfill.</p> <p>No Project waste was disposed at the District of Kitimat municipal landfill in 2021 Q3.</p>	<p>By regular information sharing and planning meetings between the Project and RDKS, providing RDKS with quarterly updates on Project waste disposal projections and permit inventory, reporting on key waste streams disposed within RDKS, continuous efforts to improve waste diversion at the Project site (recycling, segregation), and by diverting some waste streams to facilities outside of RDKS, the Project is managing its impact on regional landfills.</p>

1.2. Summary of SMR Working Group Sessions

On November 24th, LNG Canada and its prime contractor JGC Fluor BC LNG Joint Venture (JFJV) convened its 2021 Q3 virtual Social Management Roundtable (SMR) which pulled together three working groups to review Project data and feedback from service providers to better understand the experiences of community. Working groups entailed:

1. Housing & Accommodations (including Childcare)
2. Community Health
3. Traffic & Emergency Response

Participants representing a total of 32 stakeholder groups, including local government, First Nations, government agencies, and service organizations, joined the LNG Canada Project team virtually to ask questions and to provide feedback and insights (67 total participants). The session included a Project construction and workforce update, including Project response to COVID-19, as well as a review of Project metrics and some community trends observed for 2021 Q3 for each working group. Actions captured from the meeting and a status update on actions captured from previous meetings can be found in Table 3.

2. Introduction

This interim quarterly update provides an overview of Project activities during 2021 Q3 (July 1–September 30) and summarizes Project-specific metrics and community feedback to help the Project assess effectiveness of its social management plans. This report also serves as a record of information and discussion from Social Management Roundtable (SMR) working group meetings that took place virtually on November 24, 2021.



3. Project Update

3.1. Construction Update

The LNG Canada Project (Phase 1) is anticipated to take approximately five years to complete. The initial three years of Project construction were focused on site preparation, construction of Cedar Valley Lodge (worker accommodation centre), the LNG tank and the marine terminal. Major construction is slated to commence in 2022, involving assembly of the LNG plant and associated components. The following construction timeline and update were provided to SMR participants at the November 24th meeting (Figure 1).

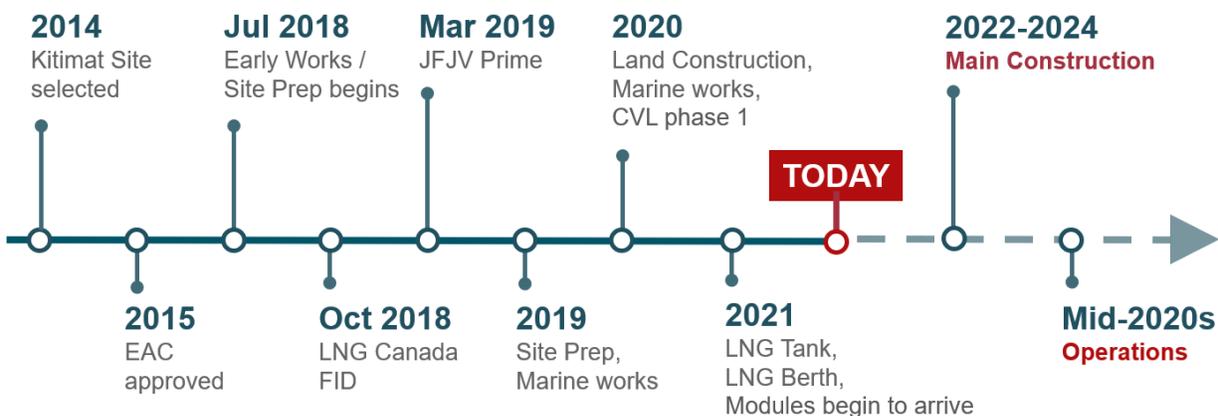


Figure 1 Project Timeline

During 2021 Q3, selective piling, concrete foundations/pile caps, and undergrounds were ongoing, while progress on numerous key work scopes continued including: Kitimat river side channel south, Terminal A extension, Minette Bay marine offsets, LNG berth, LNG tank, trestle loading line, river water intake pumphouse and pipeline, and non-process buildings.

Completed Scopes of Work in 2021 Q3:

- LNG tank roof raise and concrete placement
- Began heavy lift program and placed:
 - Main cryogenic heat exchanger
 - Two precoolers and an absorber
- Completed installation of river water pipeline
- Received first module at the material offloading facility (MOF)
- Trestle cantilever bridge setup completed
- Completed bund wall around the Project site
- Completion of Moore Creek Utility Crossing
- Over 118,000 m³ concrete poured since the beginning of construction

Joint venture companies



December 20, 2021 to January 3, 2022 marks the annual shutdown, with a limited set of activities continuing during this period, including marine scopes progressing through environmentally sensitive windows, safety, security, environment, and site-wide services (snow clearing, waste management). A gradual restart is anticipated over the month of January 2022 pending the COVID-19 situation.

Figure 2 through 5 illustrate some of the Project activities as of 2021 Q3:



Figure 2 Marine Terminal (2021 Q3)

Joint venture companies



Figure 3 Cedar Valley Lodge (2021 Q3)



Figure 4 LNG Storage Tank (2021 Q3)



Figure 5 Terminal A Extension (2021 Q3)

3.2. Project Workforce

The Project employed a peak of 4,968 people during 2021 Q3. This workforce figure is higher than the total number of workers at the job site each day, as it includes local and non-local workers on rotation in Kitimat, plus workers currently off rotation and newly hired workers mobilizing to site.

Direct effects of the Project workforce on community infrastructure and services focus largely on the number of non-local workers lodged in the area because these persons represent a temporary increase in population within the area, which can place demands on infrastructure and services. During Q3, on average 2,413 non-local Project workers were staying on-site at Cedar Valley Lodge (reached in September). In August, a peak of 743 workers from local communities were employed by the Project, commuting daily from their local area residences. The Project has continued to limit the number of relocated workers and families provided with housing in Kitimat, with 67 relocated Project staff accompanied by 33 school aged children at the end of 2021 Q3.



In December 2021, there will be a seasonal ramp down with the on-site holiday break. Approximately 450 people will remain on-site to maintain the Project site (i.e., safety, security, environment, site-wide services such as snow clearing and waste management). A gradual return to work is anticipated over January and February 2022, in line with Provincial



Health guidance for managing the COVID-19 pandemic. As main construction activities progress with the arrival of additional modules in 2022, the Project is anticipated to reach peak construction workforce by year end, with up to 4,500 workers housed on-site at Cedar Valley Lodge and others commuting daily from their local residences, with the balance of workers off rotation in their home communities.

3.3. COVID-19 Update

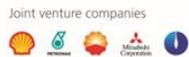
LNG Canada is committed to protecting workers, surrounding communities and our Project from COVID-19, and to reducing the risk of infection in all areas of our operations and activities. The following processes and procedures have been implemented, current as of the publication of this report (Jan 2022):

- Continuous enhancement of COVID-19 protocols on-site and at workforce accommodations
- COVID-19 rapid screening program at charter hubs in Calgary, Edmonton, Vancouver, Nanaimo and Kelowna and at the Kitimat site
- Introduced mandatory post-arrival secondary antigen test – all workers staying at Cedar Valley Lodge are required to take a second test 3 days after arrival
- Implementation of Northern Health vaccine program at the Kitimat site
- Additional resources and equipment to manage COVID-19 prevention and care, including increased staffing of medical professionals and increased supplies of medical grade oxygen
- Adherence to [Orders from Provincial Health Officer](#), Dr. Bonnie Henry
- Adherence to [communicable disease prevention](#) (WorkSafeBC)
- Frequent communication with regulators, Northern Health and community stakeholders
- In line with Provincial Health Officer's most recent [Order on Face Coverings](#): mandatory face coverings must be worn:
 - In indoor areas including on-site office complexes or in spaces where workers cannot maintain social distancing of two metres (six feet). This includes Cedar Valley Lodge common areas
 - On all LNG Canada Project buses, light duty vehicles, and charter flights
- In response to the recent Omicron variant, workers residing in Cedar Valley Lodge are no longer allowed to leave the Project site and must remain on-site for the duration of their work rotation, with few exceptions

On October 6, 2021, LNG Canada announced the adoption of an organization-wide mandatory vaccination program. All LNG Canada staff and the contractor workforce were required to confirm full COVID-19 vaccination status by November 30, 2021. This aligned with federal regulations requiring proof of full vaccination before boarding federally regulated transportation, including planes, trains, and main vessels. The Project communicated these changes to the workforce and provided information on vaccination clinics at Cedar Valley Lodge.

There were no new instances of COVID-19 clusters or outbreaks at the Project site in 2021 Q3. The Project's response to COVID-19 was discussed at the November 24th SMR.

Representatives of Northern Health gave a presentation on the current COVID-19 situation and COVID-19 Vaccination Status in the North. The update on the COVID-19 situation included recent COVID-19 case count data, by Health Service Delivery Area (HSDA) and vaccination status. The Medical Health Officer (MHO) shared that LNG Canada and



other major projects in the North West HSDA continue to offer vaccines to worker through their site clinics and to date, over 6,600 doses of vaccine have been provided to workers in the Kitimat and Terrace area through industrial clinics. The MHO also shared that Northern Health has issued orders to major projects requiring vaccination status reporting to support risk-based decision-making during times of cluster or outbreak and that LNG Canada has established a system for collecting this data in compliance with the Northern Health order. The MHO gave a brief update on the ages 5 to 11 vaccine program roll-out, which is underway in the Northern Health region.

4. Engagement

LNG Canada has a robust stakeholder and Indigenous engagement program designed to provide updated Project information and to discuss the implementation of the plan during Project construction. LNG Canada will review its engagement mechanisms on an ongoing basis and will revise if needed. Table 2 below outlines a range of engagement activities carried out by LNG Canada and its prime contractor, JFJV, during 2021 Q3. These activities are complemented by routine and frequent engagement with Indigenous groups, community organizations, and local governments, including key authorities and planning focal points. The Project has reduced face-to-face engagement in accordance with Provincial Public Health Orders. The vast majority of engagements were conducted virtually during the reporting period.

Table 2 Project Activities Community Engagement during 2021 Q3

Engagement Type	During 2021 Q3
Community Feedback Process	In 2021 Q3, there were 816 inquiries including six concerns or complaints. Of those, one was related to infrastructure and service impacts (traffic).
Project Website and Facebook page	www.jfvkitimat.com for online construction updates, employment and contract opportunities. Follow JFJV Kitimat on Facebook (4,186 followers)
Project Resource Centre	Walk-in Project information centre located in Kitimat mall open Mon–Fri.
Social Management Roundtable	2021 Q3 SMR meeting was held virtually November 24, 2021 (three working groups with participants representing 32 stakeholder groups).

5. Project Benefits

LNG Canada works with local municipalities, First Nations, local organizations, the local business community, and area residents to ensure both direct and indirect benefits are realized by communities in proximity to the LNG plant site.

EMPLOYMENT

LNG Canada, JFJV, subcontractors and sub-subcontractors are all required to follow a local hire first policy that evaluates qualified applicants and prioritizes hiring of Haisla members or their spouses, and local residents from the Kitimat-Terrace area including Kitselas and Kitsumkalum members. Next hiring priority is given to BC residents, including Gitga’at, Gitxaala, Metlakatla and Lax Kw’alaams members, and then Canadians more broadly. In addition, the Project places an emphasis on the hiring of women.

Joint venture companies



During 2021 Q3, a peak of 4,968 people were employed (September) to work on the LNG Canada Project in Kitimat, including 743 local area workers (August), 664 women (September), and 357 Indigenous workers (September). Of the 357 Indigenous workers, approximately 43% were residents in the local area.

CONTRACTING & PROCUREMENT

The Project places a priority on contracting and procurement with Haisla and other Indigenous-owned businesses as well as with local area businesses. As of September 2021, LNG Canada, and its contractors and subcontractors, have awarded over \$3.6 billion CAD in contracts and procurement to business in British Columbia. Of this amount, over \$2.8 billion CAD has been awarded to First Nations-owned businesses and local area businesses.



COMMUNITY CONTRIBUTIONS

LNG Canada has supported programs benefitting communities since 2012, working with local organizations, non-profit groups and many others on initiatives in several areas, including education, environment, enterprise and workforce development, and community wellness. A key objective of these initiatives is to partner on sustainable programs that strengthen community resilience and enhance Project mitigation efforts. More information about LNG Canada's social investment process can be found at: www.lngcanada.ca/about-lng-canada/social-investment-in-the-community/

Since 2019, JFJV has also contributed community funding to support a range of philanthropic initiatives including: the Kitimat Museum's Museum in a Classroom Program, Kitimat Food Bank, Kitimat Fish Derby, as well as both Kitimat and Terrace Community Foundations. More information about the JFJV community funding process can be found at: www.jfvkitimat.com/community-investment.

WORKFORCE DEVELOPMENT

The LNG Canada Project has invested in workforce development programs to build skilled trades in BC since 2012, with efforts to increase numbers of apprentices as well as women, local residents and Indigenous people working in the construction industry. Several initiatives are underway in 2021 Q3, including:

- Your Place (women in trades) – 83 BC women have completed introductory trades training
- JFJV Boot Camp – Outdoor Boot Camp for BC Residents. In May 2021, the Terrace class had 9 graduates and in November 2021, another Terrace class is underway with 10 participants.
- Connect (job placements in construction sector, barrier removal) - 368 local area BC residents placed into construction jobs; services provided from Terrace, BC
- Trades Training Fund (apprentice training) – 1,440 BC apprentices have accessed funding support



- Power Engineering Readiness Program – Running in partnership with Coast Mountain College and BCIT

GENDER AND CULTURAL SAFETY

The LNG Canada Project is committed to creating and maintaining safe spaces for all people on the LNG Canada Project. Several initiatives are underway in 2021, including:

- Growing Representation and Opportunities for Women (GROW) – Supports and champions opportunities for greater representation of women at all levels. Our objective is to promote equal access opportunities and build diverse, inclusive teams.
- Mentorship Matters – A program that pairs mentors with apprentices to build a safety culture that builds trust and respect.
- Respectful Workplace Training for Leaders – All leaders and supervisors are required to take training.
- Code of Conduct – Part of the Orientation Training. Everyone who works on the Project must sign it and violations do come with consequences.
- Cultural Awareness Training – Part of the Orientation Training. Everyone on the Project must go through the training.
- Mental Wellness Coordinator and D, E & I Coordinator on site.

6. Social Management Plans

6.1. Housing and Accommodations (including Childcare)

The Project has implemented or continued the following measures to manage Project-direct effects on housing and accommodations during 2021 Q3:

- Local-hire first policy
- No living out allowances (LOA) provided to the workforce
- Non-local workers follow a job rotation system to encourage workers to maintain their home base
- Build and operate on-site workforce accommodations Cedar Valley Lodge to house non-local workforce on site. The Project has not used any open lodges since December 2020
- Require all contractors and subcontractors performing work on site to hire non-local workers on rotational basis, with travel, meals and accommodations provided by the Project
- Limit the number of employees relocated to Kitimat with partners and/or children and provide accommodations at company-provided housing
- Share housing plans with the District of Kitimat

In 2021 Q3, all non-workers were housed on site at Cedar Valley Lodge, with no use of Kitimat open lodges anticipated for the remainder of 2021. Cedar Valley Lodge has a total capacity to 4,500 beds. Recreational facilities were completed in Q2 2021. As of September 2021, the total number of relocated works with families was 67.



6.1.1. Trends and Qualitative Feedback

Kitimat transition house demand has remained high throughout 2021 Q3. Women and children have been accessing services for longer periods of time which has resulted in a greater number of turnaways when combined with COVID-19 capacity restrictions. Two additional rooms have been secured for times when the transition house is at capacity and/or self-isolation of clients is required (Tamatik Status of Women [TSW] 2021). In Terrace, the Ksan shelter and extreme weather shelter continues to face capacity challenges due to occupancy permitted in rooms and physical distance requirements under COVID-19 Public Health Orders (Ksan 2021). Ksan also indicated an increase in staffing challenging through 2021 Q3, resulting in the cancellation or reduction of some programs.

Kitimat childcare service providers reported running at half capacity with long waitlists (Kitimat CDC 2021). The capacity challenges are attributed to recruitment and retention of licensed early childhood educators.

6.1.2. SMR Discussion

During the working group session, Ksan Society provided an update on their programming, noting the number of people accessing the extreme weather and capacity expansion shelters has increased. Ksan also indicated that the Society is facing challenges in employee retention as well as supporting clients who are using substances in a safe manner.

The City of Terrace indicated that current rental affordability and availability is creating challenges within the community as well as the number of individuals at risk of becoming homeless when unable to afford rent. The City of Terrace noted there is work in the community to provide more housing, including provincially funded housing units currently under construction and others in various development stages (e.g., M'akola Housing Society and Ksan Society).

The Province's Housing Policy Branch provided some context around the limitations of CMHC data, which focuses on purpose-built rentals and does not capture the secondary side of the rental market (e.g., basement suites). Kitimat and Terrace's unique rental markets were noted, where there are high rental vacancy rates as well as high rental prices, relative to incomes in the region.

The SMR involved some discussion around the future of Cedar Valley Lodge, which is currently permitted as a temporary structure. Participants encouraged the Project to consider opportunities post-construction to repurpose decommissioned units from of Cedar Valley Lodge for additional rental housing or emergency housing.

LNG Canada shared that it is assessing the current childcare capabilities and capacity challenges with District of Kitimat and Kitimaat Village. In addition to LNG Canada's work, the Province will be sharing the vision for early childcare and learning in BC and childcare priorities and how it may be relevant for the region. The Province indicated public engagement will be taking place regarding a variety of early learning and childcare issues from December 2, 2021 through to February 15, 2022.

Trends identified by stakeholders for 2021 Q3 were discussed. The SMR identified a number of actions to help track and/or manage changes to housing, accommodations and childcare in the region (see Section 7, Table 3). No additional Project mitigation measures were identified in the SMR meeting.



6.2. Community Health

The Project has taken the following actions regarding community health during 2021 Q3 to minimize direct impacts on local and regional health care services and to promote community cohesion:

- Full range of medical services provided at Project site and Cedar Valley Lodge
- Communication and coordination with Kitimat General Hospital. Regular check-ins with Mills Memorial Hospital
- Workers at site receive training and must sign Workers Code of Conduct and complete Cultural Awareness Training
- Implementation of Health and Medical Services Management Plans, including a mental health program
- Availability of flu vaccinations on site for the Project workforce
- COVID-19 specific actions:
 - Continuous enhancement of COVID-19 protocols on site and at workforce accommodations
 - COVID-19 rapid screening program at charter hubs in Calgary, Edmonton, Vancouver, Nanaimo, Kelowna and at Cedar Valley Lodge in Kitimat
 - Mandatory on-site COVID-19 antigen testing – workers staying at Cedar Valley Lodge must take a second and third test within the first 10 days, local workers are tested weekly
 - Implementation of Northern Health vaccine program at the Kitimat site
 - Resources and equipment for COVID-19 prevention and care (medical staff, oxygen)
 - Adherence to [Communicable Disease Prevention](#) (WorkSafeBC)
 - Mandatory disclosure and reporting of COVID-19 vaccination status
 - Mandatory vaccination program. Full vaccination required to enter the LNG Canada Project site, effective November 30, 2021.
 - No new instances of COVID-19 clusters or outbreaks at the Project site 2021 Q3

The Project strives to have no impact to regional healthcare services and infrastructure, except in the case of emergencies which cannot be predicted or avoided, such as cardiac arrest. Managing direct effects on community health also considers workforce activities and behaviours to promote healthy living and working environments, and community cohesion.

In 2021 Q3, the Project had 10 occupational injuries and 40 non-occupational injuries requiring treatment in local hospitals. During the same reporting period Project medical clinics were visited by workers 3,354 times for non-occupational injury or illness. A total of 22 notifications to health authorities for occurrence of communicable illnesses/diseases were recorded for 2021 Q3.

6.2.1. Trends and Qualitative Feedback

New Public Health Orders were implemented specific to the Northern Health Region. The Northern Health Region had the lowest vaccination rate in the province. In 2021 Q3, 65.9% of the population has at least one dose of the COVID-19 vaccine and 58.3% of the population has been fully vaccinated (compared to the province average of 79.7% and 75.0%, respectively) (Northern Health Authority [NHA] 2021). Total inpatient occupancy (i.e., the number of patients/the



number of beds) has increased to approximately 93% at KGH and approximately 104% at MMH. This is above what was observed throughout the beginning of the pandemic, where occupancy remained around 70-80%, but similar to pre-pandemic conditions (NHA 2021).

Emergency room (ER) visits to Kitimat General Hospital (KGH) have generally increased over 2020 Q3 while ER visits to Mills Memorial Hospital (MMH) have generally decreased (NHA 2021).

The Northwest Specialized Response Team (SRT), which is being done in a partnership between Northern Health and the Terrace RCMP detachment, became operational in early July 2021. It works to assist vulnerable individuals that may be suffering from poor mental health or substance addiction (RCMP & NHA 2021).

6.2.2.SMR Discussion

During the SMR, Northern Health provided an update regarding the Mills Memorial Hospital (MMH) replacement project, including some background on the project. The representative added that the new facility will allow for better treatment of trauma cases. The Northern Health representative also shared that PCL Construction was awarded the construction contract and it currently it has a local and non-local workforce, which is supported by a small workforce accommodation lodge. There are currently between 80 and 120 workers and construction is taking place seven days a week. The new MMH facility will be operational in approximately four years, dependent on the current challenges of the pandemic and supply chain issues.

Following participants questions regarding the Project's grievance process, the Project team clarified the distinction between community / local worker-type grievances. Community grievances are routed through the Community Feedback Line while worker-related grievances go through employment or labour channels. The Project will provide follow-up clarification on grievance protocols for those who are both employees and local residents and will better communicate its respectful workplace policies.

Trends identified by stakeholders for 2021 Q3 were discussed. The SMR identified a number of actions to help track and/or manage changes in community health in the region (see Section 7, Table 3). No additional Project mitigation measures were identified in the SMR meeting.

6.3. Traffic & Emergency Response

6.3.1.Traffic

The Project has implemented the following mitigation measures during 2021 Q3 to manage Project-direct effects on road and air traffic:

- Ongoing coordination with Northwest Regional Airport
- Charter hubs in Vancouver, Kelowna, Nanaimo, Prince George, Calgary, and Edmonton
- Use of chartered flights to minimize reliance on commercial flights since the end of 2019. Currently, there are 16 charter flights per week (approximately 1,500 workers in/out each week). During peak construction, it is expected to increase up to 24 charter flights per week.



- Minimize road traffic and interaction with local traffic, wildlife
 - Equipment/materials delivered by water where possible, minimizing truck volumes
 - Workers reside on-site at Cedar Valley Lodge, minimizing off-site transfer of personnel
 - Personnel transported via shuttles to and from site with pick-up points in Terrace and Kitimat (airport, lodges)
 - In-vehicle monitoring system (IVMS) to promote safe driving behavior of workers
- Parking offsite
 - Local workers must use Park 'n Ride locations in Kitimat, Haisla Village, Terrace
- Traffic planning, forecasting, and registration
 - Road transport coordinated with MOTI and DoK (permits, forecast deliveries, scheduling)
 - Planning efforts underway with multiple agencies to assess potential Hwy 37 motor vehicle incident scenarios
- Monitoring
 - Actual Project traffic volumes tracked and assessed against forecast and impact models
 - Community monitoring of changes to Hwy 37 use (MOTI), DOK studies, etc.

In 2021 Q3, the Project continued to limit its impact on roadway traffic volumes by transporting local and non-local workers by shuttle bus. The number of Project personnel on commercial and charter flights gradually increased over Q3 as well. Charter flights continued to operate in line with COVID-19 protocols and pre-departure rapid screening at existing charter hub airports in Vancouver, Kelowna, Nanaimo, Calgary, and Edmonton. The Project clarified that the number of reported number of Project bus trips from the Kitimat / Haisla Park & Ride to site captures the number of bus trips moving workers to and from the parking lot adjacent to the site (i.e., these shuttles movements are taking place in the industrial area. The Project recorded 21 road transport-related incidents and near misses. It was clarified that to date all the road transport-related incidents and near misses have occurred on the Project site and have been property-damage only incidents (e.g., someone backing up into a jersey barrier, hitting a sign or another vehicle).

6.3.2. Emergency Response

The Project implemented the following mitigation measures to manage Project-direct effects on emergency response services during 2021 Q3:

- Site Emergency Response Plans in place, developed with inputs from KFAS
- JFJV leads primary emergency response at site. Resources include fire engine (1500 gpm pump with 750-gallon water tank with foam), medical response vehicle, fire fighters, paramedics (2), and advanced care paramedics (3)
- Safer Together Program to reinforce a safety mindset based on four pillars with a strong foundation of caring for people
- All site personnel are required to sign off on the Worker's Code of Conduct and complete Cultural Awareness Training
- Regular Project engagement with RCMP and first responders
- Cedar Valley Lodge has contracted security personnel on-site



In 2021 Q3, the Project recorded 20 incidents requiring ambulance service calls to site and nine RCMP service calls. No fire department service calls to site or medical evacuations from site were required. Three meetings were held with external agencies to coordinate emergency response during 2021 Q3.

6.3.3. Trends and Qualitative Feedback

In Kitimat, medical call volume has increased while fire and rescue calls have remained consistent year-over-year. The increase in medical call volume is partially due to an increase in activity in the area as well as an increase in population. It may also be contributed to cross-coverage and transfers due to staff shortages in Prince Rupert and Terrace. Staffing levels are a challenge for KFAS with an increased reliance on having off-duty staff being on-call (Kitimat Fire and Ambulance Service [KFAS] 2021).

Terrace Fire Department (TFD) has focused on training such as heavy rescue and tower crane responses to adapt to the increase in construction and commercial traffic in the region. TFD has also been requested to locations with confirmed COVID-19 cases. In these instances, BCEHS assistant and proper protocol and personal protective equipment is used (TFD 2021). Terrace Fire Department has increased staffing by five individuals and introduced a “Paid on Call” model for volunteers (TFD 2021). In Thornhill, call volume has surpassed pre-COVID volumes after decreasing in 2019-2020. Thornhill is split between paid staff and volunteer firefighters.

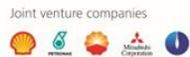
In Kitimat, calls for RCMP services are trending downwards but traffic has been increasing. The detachment reported being well-positioned, having 24 of 25 position occupied. Kitimat RCMP are also involved in implementing the Situation Table with the Province, which aims to provide rapid support to at-risk people and connect them to the most applicable and effective resources in order to overcome the challenges they are facing (Kitimat RCMP 2021).

Terrace RCMP reported no significant increases in call volume to the Terrace RCMP in 2021 Q3. With respect to staffing, three junior staff were onboarded in Q3 2021 and are being trained by senior staff members (Terrace RCMP 2021).

Note: BCEHS update not available for 2021 Q3

6.3.4. SMR Discussion

During the working group session, participants were interested to hear about the Project’s emergency preparedness planning, including a mandatory evacuation scenario, and how the Project will work with outside agencies to address emergencies. Kitimat Fire and Ambulance Service (KFAS) recommended that discussions should take place to aid in responding and recovering from emergencies with respect to current risks, additional risks from large industrial projects, and plans to address how risks can be mitigated. KFAS added that the communities and surrounding groups need to start looking at their emergency management plans and begin preparing better, and updating plans, for natural disasters that are occurring more frequently (e.g., forest fires, flooding). Multiple stakeholders stressed the need for emergency preparedness to be properly considered and assessed in Kitimat and surrounding communities. Inquiry was made regarding efforts to improve emergency preparedness in the region since the Project began construction. Emergency Management British Columbia (EMBC) was identified as the lead agency supporting emergency preparedness and



planning and an EMBC representative will be encouraged to participate at the next SMR meeting to enable follow-up discussion.

Kitimat RCMP provided an update on their Situation Table, which brings agencies together to collaborate in addressing the needs of and supporting vulnerable individuals in the community. Training for the provincially-funded program is currently underway and they are hoping to begin bringing cases to the Situation Table in January 2022.

Trends identified by stakeholders for 2021 Q3 were discussed. The SMR identified a number of actions to help track and/or manage changes in traffic and emergency response in the region (see Section 7, Table 3). No additional Project mitigation measures were identified in the SMR meeting.

7. SMR Summary and Actions

Participants representing 32 service organizations, First Nations, municipal and provincial government entities joined the meetings to review Project data, ask questions and provide feedback and insights. Table 3 summarizes action items for the LNG Canada Project team and SMR participants that were addressed in the last quarterly reporting cycle and are now closed out, those that remain open, and new items identified during meeting that took place November 24, 2021. Items identified as closed will be removed from the tracking table and will be summarized in the annual 2021 CLISMP report.

Due to the COVID-19 pandemic, there may be need for some flexibility with the timelines required to progress actions and follow-up discussion items, as the resources of many stakeholders, communities, First Nations and government agencies are collectively allocated to the COVID-19 response.

Table 3 Status Update on SMR Working Group Action Items

#	Working Group	Responsible Party	Action	Status
2021-Q3-1	General	LNG Canada Project Team	Provide contact information for Project Mental Health Coordinator	NEW 01/05/22.
2021-Q2-4	Housing & Accommodations	LNG Canada Project Team	Provide breakdown of new housing developments by housing type where available.	NEW 01/05/22. Project team will include breakdown of new housing developments by housing type, where available, in the Q4 2021 report.
2021-Q3-2	Housing & Accommodations	LNG Canada Project Team	Province link to childcare providers for upcoming public engagement sessions hosted by BC government regarding early learning and childcare	NEW 01/05/22.



Table 3 Status Update on SMR Working Group Action Items

#	Working Group	Responsible Party	Action	Status
2021-Q3-3	Housing & Accommodations	District of Kitimat	Share key findings from 2021 Kitimat Population Study	NEW 01/05/22.
2019-Q3-17	Community Health	Northern Health	Consider providing data from mobile unit service to support SMR monitoring needs	Closed 11/22/21. NH has assessed data availability and, due to data suppression, service use statistics cannot be reported publicly. Internal assessment suggests that the MU service is not generally utilized by non-local residents; should a situation arise where a patient identifies with LNGC and is non-local, the situation will be assessed on a case-by-case basis.
2020-Q2-6	Community Health	Northern Health	Consider providing Intensive Crisis Management Team (ICMT) data to assess changes in service demand	Closed 11/22/21. NH has assessed data availability and, due to data suppression, service use statistics cannot be reported publicly. Internal assessment suggests that ICMT is not generally utilized by non-local residents; should a situation arise where a patient identifies with LNGC operations and is non-local, the situation will be assessed on a case-by-case basis.
2020-Q3-6	Community Health	Northern Health	Provide clarification of health information flow to First Nations communities, including COVID-19 notifications protocols	Closed 11/22/21. NH will follow up directly with First Nations separate from the LNG Canada SMR.
2021-Q2-5	Community Health	Northern Health	Provide update on Mills Memorial Hospital capital project at next SMR	Closed 11/22/21. NH will present an update on Mills Memorial Hospital capital



Table 3 Status Update on SMR Working Group Action Items

#	Working Group	Responsible Party	Action	Status
				project at the next SMR.
2021-Q2-6	Community Health	LNG Canada Project Team	Share Employee Orientation Manual with Kitsumkalum	Closed 11/22/21. LNG Canada has shared the information with Kitsumkalum First Nation.
2021-Q2-7	Community Health	LNG Canada Project team	Consider if notification to Kitsumkalum First Nation is possible for members who decline isolation support at Cedar Valley Lodge.	Closed 11/22/21. Due to privacy laws, it is not possible for the Project to disclose the requested information.
2021-Q2-8	Community Health	KFAS	Provide Project team with additional overdose data sets (current data is provided by BCEHS)	Open 01/05/22. Project Team is following up with KFAS. Overdose Incident-type data will be included in the CLISMP reports when available.
2021-Q2-9	Community Health	LNG Canada Project Team	Provide an update on gender and cultural safety initiatives at next SMR.	Closed 11/22/21. Project team will provide an update on gender and cultural safety initiatives at the Nov 24 th SMR.
2021-Q2-10	Community Health	Ksan Society and Tamitik Status of Women	Provide additional gender-based data to supplement RCMP data.	Open 01/05/22. Project team is following up with the Ksan Society and TSW regarding additional data on gender-based violence.
2021-Q2-11	Community Health	LNG Canada Project Team	Provide summary of efforts to ensure community feedback process is known and accessible by communities.	Closed 11/22/21. The information on how to provide Community Feedback is available on the JFJV website, as well as on the LNG Canada website. It is regularly shared with First Nations, key stakeholders, site contractors, and the public through meetings, presentations, updates, open houses, and events, including the SMR. It is also shared through all public notices and advertisements, and



Table 3 Status Update on SMR Working Group Action Items

#	Working Group	Responsible Party	Action	Status
				postcards have been distributed to many local businesses and organizations.
2021-Q3-4	Community Health	LNG Canada Project Team	Invite Terrace Strategic Response Team (Northern Health) to provide an overview at next SMR	NEW 01/05/22.
2021-Q3-5	Community Health	LNG Canada Project Team	Provide Kitselas First Nation an overview of community and employee grievance processes.	NEW 01/05/22.
2021-Q2-12	Traffic & Emergency Response	LNG Canada Project Team	Provide breakdown of road transport-related incidents and near misses on site.	Closed 11/22/21. Overview of 2021 Q3 road transport related incidents and near misses will be provided at the next SMR.
2021-Q3-6	Traffic & Emergency Response	LNG Canada Project Team	Extend SMR invitations to EMBC to enable further discussion on regional preparedness	NEW 01/05/22.
2021-Q3-7	Traffic & Emergency Response	LNG Canada Project Team	Share information regarding Project emergency preparedness at next SMR	NEW 01/05/22.
2021-Q2-13	Community Amenities, Utilities and Education	LNG Canada Project Team	Correct terminology used in SMR materials re: organics collection to ensure it only refers to “back of house/kitchen” not “offices/lunchrooms.”	Closed 11/22/21. Noted. Correct terminology regarding organics collection will be adopted.

Table 4 SMR Follow Up Discussion List for BC Government

SMR Working Group	Items for Follow up Discussion at Next SMR Meeting
Traffic & Emergency Response	Provide a status update on emergency response capabilities in the region

Joint venture companies



7.1. Next SMR Meeting

The next SMR meeting is planned to take place on February 23-24, 2022 for the comprehensive Q3-Q4 2021 monitoring period.

Dates for all planned SMR sessions taking place in 2022 are indicated below:

- February 23-24 (face-to-face [to be determined])
- May 18 (virtual)
- August 23-24 (face-to-face [to be determined])
- November 23 (virtual)



8. References

Boehm, R. 2021. Personal Communications. Thornhill Fire Department 2021 Q3 Trends.

Bossence, T. 2021. Personal Communications. Kitimat Fire and Ambulance Services [KFAS] 2021 Q3 Trends.

Cloutier, M. 2021. Personal Communications. Terrace Royal Canadian Mounted Police [RCMP] 2021 Q3 Trends.

Daneshmandmehraban, M., Fathi, M., and Zirul, C. 2021. Personal Communications. Northern Health Authority [NHA] 2021 Q3 Trends.

Hemmy, M. 2021. Personal Communications. Kitimat Community Development Centre [CDC] 2021 Q3 Trends.

Jephson, D. 2021. Personal Communications. Terrace Fire Department 2021 Q3 Trends.

Labbey-Krejci, B. 2021. Personal Communications. M'akola Housing Society 2021 Q3 Trends.

Martins, M. and Velho, J. 2021. Personal Communications. Tamitik Status of Women [TSW] Dunmore Place 2021 Q3 Trends.

Morgan, G. 2021. Personal Communications. Kitimat RCMP 2021 Q3 Trends.

Nelson, K., Owens, A., and Walker, T. 2021. Personal Communications. Ksan Society 2021 Q3 Trends.



Appendix A 2021 Q3 SMR PARTICIPANTS

Table 1 2021 Q3 SMR Participants

Community	Organization	Attendees
Project Team	LNGC	Nina Arvanitidis (Social Performance), Morganne von Schleinitz (External Relations), Hope Regimbald (Indigenous Relations), James Norris (Community Engagement), Craig Hallden (Indigenous Relations), Trevor Feduniak (Construction), Rob Simpson (HSSE), Courtney Nolan (Real Estate), Robyn Fortier (Real Estate), Deanne Burnie (Commercial Advisor)
	JFJV	Daria Hasselmann (Community Impacts), Ian Swanbeck (Deputy Construction Director), Jay Simpson (HSE), Lauren Hurley (HSE), Lori Janson (Communications), Ryan Barber (HSE)
	Support	Frank Bohlken (Stantec), Megan Macdonald (Stantec)
Indigenous Groups	Kitselas	Janis Shandro, Chris Apps
	Kitsumkalum	Charlene Webb, Nicolle Wallace
	Gitga'at	Nicole Robinson
	Gitxaala	James Herbert
Kitimat	District of Kitimat	Angie Lucas, Warren Waycheshen, Mike Dewar, Maggie Hall
	Kitimat Fire and Ambulance	Trent Bossence
	Kitimat RCMP	Graham Morgan
	Tamitik Status of Women	Michelle Martins
	Kitimat Community Services Society (KCSS)	Cyndi McIntosh
Terrace	City of Terrace	David Block, Deklan Corstanje, Linda Stevens
	Ksan Housing Society	Amanda Owens, Lisa Schmidt, Elaine McGillivray
	Terrace and District Community Services Society	Julie San Juan
	Northwest Regional Airport—YXT	Dave Kumpolt
Regional District Kitimat Stikine	Regional District Kitimat Stikine	Ryan Beaudry
	Thornhill Fire Department	Rick Boehm
Province of BC	LNG Canada Implementation Secretariat	Joe Masi, Yaheli Klein, Cheryl Gilbert, Amy Kleinschmidt,
	Northern Health Authority	Raina Fumerton, Denaige McDonnell, Chelan Zirul, Chris Simms
	First Nations Health Authority	Jodi Payne
	Municipal Affairs & Housing	Brynn Warren, Ron Burleson, Andrew Lis
	ICBC	Doug MacDonald
	MOTI	Daniel Baker, Nathan Voogd
	RCMP	Brian Edmonds

Joint venture companies



Community	Organization	Attendees
	Ministry of Public Safety and Solicitor General	Federica Di Stefano, Evelyn Kalman
	Ministry of Indigenous Relations and Reconciliation	Alanya Smith, Sukhvinder Kaeley
	BC Emergency Health Services	Deb Trumbley
	Jobs, Economic Development and Competitiveness	Martin Stegman
	Ministry of Health	Jonathan Robinson
	Ministry of Environment	Karen Moores
	Ministry of Finance	Lilly Kho

Appendix B PROJECT REPORTING 2021 Q3

Table 1 LNG Canada Project Metrics—Housing & Accommodations

Housing & Accommodations (also Education, Amenities)	June	July	August	September
Project local (resident) workforce	666	705	743	710
Project non-local workforce—temporarily housed at Open Lodges and Cedar Valley Lodge ¹ (average beds)	2,325	2,215	2,249	2,413
Project non-local workforce temporarily staying at Kitimat hotels or lodges (peak beds)	0	0	0	0
Project non-local workforce temporarily staying at Terrace hotels or lodges (peak beds)	0	0	0	0
Project staff re-located to Kitimat, presently staying in company provided housing	56	60	63	67
Accompanying partner or spouses of relocated Project staff	25	24	28	29
Accompanying school-aged children of relocated Project staff	27	29	30	33
Number of housing related concerns or complaints	0	0	0	0

SOURCES: CIMP Reports (JFJV); LNGC-reported CLISMP data

¹ Non-local workforce housed at Cedar Valley Lodge during the reporting period.



Table 2 LNG Canada Project Metrics—Traffic

Traffic	June	July	August	September
Number of daily Project bus trips from Northwest Regional Airport (YXT) to Kitimat (avg. passengers / day)	9 (175)	8 (153)	8 (168)	9 (177)
Number of daily Project bus trips from Terrace Park & Ride to Kitimat (avg. passengers / day)	10 (88)	10 (81)	9 (76)	9 (70)
Number of daily Project bus trips from Kitimat and Kitimaat Village Park & Ride to Site (avg. passengers / day)	69 (163)	48 (128)	56 (145)	57 (157)
Number of road transport-related incidents and near misses ²	10	4	8	9
Number of Project personnel on commercial flights through airport per month	702	790	953	794
Number of Project personnel on charter flights	4,788	4,338	4,441	4,773
Provision of Project transportation plans to transportation authorities	0	0	1	0
Notifications to service providers and the public regarding scheduling of transportation equipment	0	0	0	0
Number of meeting with transportation authorities on traffic management, congestion and road safety	1	0	2	1
Number of traffic related concerns or complaints	0	0	0	1 ³

SOURCES: CIMP Reports (JFJV); LNGC-reported CLISMP data

² All incidents in the reporting period were minor or near-miss incidents within the Project site.

³ Complaint received on September 17th about a bus potentially speeding in a construction zone.



Table 3 LNG Canada Project Metrics—Emergency Response & Health

Emergency Response & Health ⁴	June	July	August	September
Number of ambulance service calls to site	10 (Q2)	20		
Number of fire department service calls to site	0 (Q2)	0		
Number of RCMP service calls to site	9 (Q2)	9		
Number of meetings held to coordinate and plan emergency response	2	0	2	1
Number of emergency response related concerns or complaints	0	0	0	0
Number of workplace occupational injuries and illnesses requiring treatment at local hospitals	8 (Q2)	10		
Number of workplace non-occupational injuries and illnesses requiring treatment at local hospitals	25 (Q2)	40		
Number of workplace injuries or illnesses requiring medevac	0 (Q2)	0		
Number of recordable occupational injuries	7 (Q2)	7		
Number of visits to Project medical clinics for non-occupational injury or illness	2,539 (Q2)	3,354		
Number of notifications to health authorities for occurrence of communicable illnesses/diseases	25 (Q2)	22		
Percentage of worked who have signed the Worker Code of Conduct	100%	100%	100%	100%
Percentage of workers who have completed Cultural Awareness Training ⁵	100%	100%	99.5%	100%
Number of community health related concerns or complaints	0	0	0	0

SOURCES: CIMP Reports (JFJV); LNGC-reported CLISMP data

⁴ Health & Emergency Response metrics are compiled from two sources: JFJV site (including Cedar Valley Lodge) and LNG Canada (contractors delivering Company Provided Items)

⁵ Cultural Awareness Training can be completed within 30 days of attending Orientation. In order to teach in a meaningful way JFJV has capped the class size at 30 people. A process is in place to ensure all workers complete this training.



Table 4 LNG Canada Project Metrics—Utilities

Utilities (all waste values in metric tonnes)	April	May	June	July	August	September
Total Project-generated waste solids	803	976	1,144	Not available	Not available	Not available
Recycled material disposed	9.7	21	20	521	711	640
# of municipal utility related concerns or complaints	0	0	0	0	0	0
CEDAR VALLEY LODGE WASTE AND WATER TREATMENT						
Solid waste generated at Cedar Valley Lodge	83	184	114	132	206	154
Influent flow rates from Cedar Valley Lodge wastewater treatment system (m ³ / day)	12,013	14,976	14,163	18,357	14,999	14,782
Effluent flow rates from Cedar Valley Lodge wastewater treatment system (m ³ / day)	14,924	14,530	13,717	15,753	15,139	15,362
NON-HAZARDOUS MATERIALS DISPOSED AT FORCEMAN RIDGE, RDKS⁶						
Total non-hazardous solids sent to Forceman Ridge	275	289	640	358	419	336
Total non-hazardous materials sent to landfill / air space consuming at Forceman Ridge	190	173	417	218	235	238
BREAKDOWN OF NON-HAZARDOUS SOLIDS DISPOSED AT FORCEMAN RIDGE⁷						
Construction and demolition (C&D) waste sent to landfill at Forceman Ridge	89	106	143	149	142	146
Municipal solid waste (MSW) sent to landfill at Forceman Ridge	72	0	99	25	37	26
Sludge cake sent to landfill at Forceman Ridge	0	0	0	0	0	0
Treated wood sent to landfill at Forceman Ridge	29	67	175	70	88	92
Clean wood sent to Forceman Ridge	69	96	188	114	151	68

⁶ Waste data for 2021 Q3 is a combination of data provided from RDKS and Project data. Reconciliation of these values for the reporting period could not be completed and will be addressed in future reporting.

⁷ Waste data for 2021 Q3 is a combination of data provided from RDKS and Project data. Reconciliation of these values for the reporting period could not be completed and will be addressed in future reporting.

Joint venture companies



Utilities (all waste values in metric tonnes)	April	May	June	July	August	September
Organics sent to Forceman Ridge	16	0	35	25	33	26
Soil cover sent to Forceman Ridge	0	0	0	0	0	0
WASTE DISPOSED AT APPROVED FACILITIES OUTSIDE OF THE REGION						
Non-hazardous solids disposal to approved facilities outside of region	477	707	504	535	762	672
Hazardous waste disposal to approved facilities outside of region (MT)	51	13	92	31	25	30

SOURCES: CIMP Reports (JFJV); LNGC-reported CLISMP data